

Join In The Programs

Community Based Outlet Programs

The Internal Revenue Service and local community businesses and government across the United States are working together to increase accessibility of tax materials to the public.



Copy Center Program

Through this program, copy centers can offer taxpayers a wide variety of IRS forms with instructions for photocopying.



Credit Union Program

The IRS provides credit unions with a variety of reproducible tax materials to make available to their members.



Grocery Store/Pharmacy Program

Grocery stores and pharmacies are provided laminated tax forms, which they may attach to a self-service photocopy machine.



City and County Governments Program

City and County government agencies are provided a variety of tax products so that the community will have easy access to federal tax materials and information.



Corporate Partnership Program

This program provides employers, of 100 or more employees, with a free copy of the **Publication 1796, Federal Tax Products** on CD-ROM. The employer can load this information on their Intranet or local area network so employees can access information.

- For further information on any of the above programs contact our Customer Service Representative at 1-916-636-7705.



Post Office Program

The IRS supplies various tax materials to over 25,000 post offices nationwide. These include individual forms, schedules and instructions.



Library Program

Participating libraries make available forms, schedules and instructions in either reproducible format, or bulk forms. Currently over 14,000 libraries participate in this program.

- Post offices and libraries may contact the IRS at 1-800-829-2765.

General Assistance Information

Earned Income Tax Credit

Find out if you're eligible. Call 1-800-829-3676 for our free IRS **Publication 596, Earned Income Credit**, or visit our web site at www.irs.gov.



consider it done

53 Million People Know the Quick, Easy, Smart Way to Get Their Taxes DONE!

IRS *e-file* is the fastest, easiest and most convenient way to file your income tax return. So easy, millions of people prefer to *e-file* over filing a paper tax return. You can *e-file* through a tax professional, a personal computer, or if you receive a TeleFile Tax Package, over the telephone. With IRS *e-file*, your return is quickly checked for errors or other missing information and you receive a receipt that your return was accepted for processing within 48 hours. You also get your refund in half the time as paper filers do, in as few as 10 days with Direct Deposit. Sign your return electronically and file a completely paperless return. And if you have a balance due, you can file early and authorize an electronic funds withdrawal from your checking or savings account or pay by credit card up to and including April 15, 2004. For the second year, **FREE FILE** is available on irs.gov. If eligible, **FREE FILE** allows you to use free commercial tax preparation software and *e-file* services to file your income tax return on line at no cost. Other free or low-cost electronic filing options are available on our Partners Page located on irs.gov. With free filing options now available, why wouldn't you try *e-file*?

For more information about this fast, convenient filing method, visit www.irs.gov.

**Do more than surf the web with your computer.
Do your taxes that way too.**

Taxpayer Advocacy Panel (TAP)

The IRS Taxpayer Advocacy Panel is an independent volunteer advisory group appointed by the Secretary of the Treasury. The TAP assists the IRS in identifying ways and methodologies of improving customer service. For more information, visit their web site at www.improvetIRS.org.

Taxpayer Advocate Service

If you have an ongoing issue with the IRS that has not been resolved through normal channels, or are about to suffer a significant hardship as a result of the application of the tax laws, contact the Taxpayer Advocate Service for assistance at 1-877-777-4778.



Quick and Easy Access to IRS Tax Help and Tax Products



Personal Computer

You can access the IRS website 24 hours a day, 7 days a week, at www.irs.gov to:

- Access commercial tax preparation and *e-file* services available for FREE to eligible taxpayers
- Find out the amount of advance child tax credit payments you received in 2003
- Check the status of your 2003 refund
- Download forms, instructions, and publications
- Order IRS products online
- See answers to frequently asked tax questions
- Search publications online by topic or keyword
- Figure your withholding allowances using our Withholding Calculator
- Send us comments or request help by email
- Sign up to receive local and national tax news by email



Mail

Send your order for tax products to the Distribution Center nearest you. You should receive your products within 10 days after we receive your order.

- **Western part of U.S.**
Western Area Distribution Center
Rancho Cordova, CA 95743-0001
- **Central part of U.S.**
Central Area Distribution Center
P.O. Box 8903
Bloomington, IL 61702-8903
- **Eastern part of U.S. and foreign addresses:**
Eastern Area Distribution Center
P.O. Box 85074
Richmond, VA 23261-5074



IRS TaxFax Service

Dial 703-368-9694 from your fax machine to get up to 3 items per call. Long-distance charges may apply. Follow the directions of the prompts and your items will be immediately faxed back to you.

For help with transmission problems, call the FedWorld Help Desk at (703) 487-4608.



CD-ROM

Order IRS Publication 1796, Federal Tax Products on CD-ROM, and obtain:

- Current tax forms, instructions, and publications
- Prior-year tax forms and instructions
- Popular tax forms which may be filled-in electronically, printed out for submission, and saved for recordkeeping
- Internal Revenue Bulletin

Purchase the CD-ROM via Internet at <http://www.irs.gov/cdorders> from the National Technical Information Service (NTIS) for \$22 (no handling fee). Order by phone at 1-877-CDFORMS (1-877-233-6767) for \$22 (plus \$5 handling fee).

Availability: First release—early January
Final release—late February

Minimum System Requirements:

Microsoft Windows 98SE, ME, NT, 2000 (Pentium class processor)
– 32 MB RAM (64 MB Recommended)
– 115 MB of available hard disk space



Phone

Obtain forms, instructions, and publications 24 hours a day, 7 days a week, by calling:

1-800-829-3676 to order current year forms, instructions, and publications and prior year forms and instructions. You should receive your order within 10 days.



Walk-In

Pick up certain forms, instructions and publications at many post offices, libraries and IRS offices. Some grocery stores, copy centers, city and county government offices, credit unions and office supply stores have a collection of reproducible tax forms available to photocopy or print from a CD-ROM.



Department of the Treasury
Internal Revenue Service
www.irs.gov